



Clients First successfully provides, supports and implements leading Enterprise Resource Planning solutions by putting clients and their business first. By helping organizations leverage the power of an ERP solution, clients are able to gain visibility and insight, optimize their operations and rely on dedicated support. With vertical expertise in Manufacturing, MRO, Distribution and Food & Beverage industries, Clients First has been the trusted advisor for many businesses looking to drive revenue growth and improve productivity with a partner they can rely on.

## MAINTENANCE, REPAIR & OVERHAUL

### **ProMRO**™ module

FOR  Microsoft Dynamics AX

Clients First has developed and implemented the ProMRO module for Dynamics AX. This module specifically developed for the Maintenance, Repair, and Overhaul industry. It includes project phases that can be pre-defined and then built on the fly with each new job that's quoted. The benefits are numerous including improved efficiency, standardization, cost savings and predictability across multiple departments. Ultimately your MRO business runs leaner and becomes more competitive.

Clients First Business Solutions  
1000 Ballpark Way, Suite 315  
Arlington, TX 76011

**Phone** 800.331.8382

**E-mail** sales@clientsfirst-tx.com

**Web** clientsfirst-tx.com

### Microsoft Partner

Gold Enterprise Resource Planning

#### Customer Reference

**Company:** Sulzer  
**Expertise:** Turbine Maintenance  
**Deployment:** 20 Locations  
**Replaced:** SAP R3  
**Solution:** Dynamics AX 2009  
Clients First MRO  
ProMRO module

#### Industries Served

- › Aircraft & Aviation
- › Industrial Equipment Repair
- › Turbine Maintenance, Repair
- › Engine Rebuilding & Repair

“ *Clients First did a great job of setting our expectations of things we could or couldn't expect and things that would have to be worked out in the implementation process. I found Clients First to be very honorable, they did what they said they would do and when they would do it.* ”

-Brian Adamik, CEO, RAM Aircraft LP

PUTTING CLIENTS AND THEIR BUSINESS FIRST

## ProMRO™

Based on years of industry experience and customer feedback, our developers have created a MRO module to meet the challenges commonly experienced by industrial job shops. The benefits of this custom module are listed below:

- › **Applicable Operations** Include Selling Parts, Servicing, Repair, Manufacturing and ReManufacturing
- › **Standardized List** of Maintenance Activities
- › **Project Confirmation** provides a quick print out of items, repair activities, pricing totals and delivery address
- › **Project Quotation** that is automatically populated with items, services, contact information and allows for dynamic quoting based on margin requirements
- › **Automatic Quote Population** based on information in the Service Profile that can be adjusted manually, on the fly
- › **E-Mail Alerts**
- › **Costing Options** include Fixed Price or Time & Materials
- › **Project Work Scope** provides a work ticket detailing items required, forecasted items, delivery and installation instructions
- › **Automatic Service Work Order** based on Accepted Quote
- › **Predefined Services & Repair** by departmental breakdown
- › **Part Applicability & Substitution**
- › **Specific Tracking** to include Core, Serial Number & Batch Tracking
- › **Planning** to include Capacity and Resource Planning
- › **Expense Cost Capturing** for all Labor, Inventory and Expense Costs
- › **Outside Processing** includes costs & traceability

### Customer Reference

<b>Company:</b>	Ram
<b>Expertise:</b>	Fixed Based Operator
<b>Deployment:</b>	One Location
<b>Replaced:</b>	Custom
<b>Solution:</b>	Dynamics AX 2009 Clients First MRO ProMRO module

### Industries Served

- › Aircraft & Aviation
- › Industrial Equipment Repair
- › Turbine Maintenance, Repair
- › Engine Rebuilding & Repair

### Microsoft Partner

Gold Enterprise Resource Planning

Clients First Business Solutions  
1000 Ballpark Way, Suite 315  
Arlington, TX 76011

**Phone** 800.331.8382

**E-mail** sales@clientsfirst-tx.com

**Web** clientsfirst-tx.com